Service Integration and Management (SIAM®) Foundation

Kód kurzu: H6LQ8S

The SIAM Foundation course improves a candidate's knowledge and understanding of the terminology and the core principles of the SIAM framework. This course covers a variety of subjects including the potential benefits, challenges and risks of implementing SIAM. This course is based on the SIAM Foundation Body of Knowledge (BoK), second edition, by Scopism.

Pobočka	Dnů	Cena kurzu	ITB
Praha	2	18 800 Kč	0
Brno	2	18 800 Kč	0

Uvedené ceny jsou bez DPH.

Termíny kurzu

Datum	Dnů	Cena kurzu	Typ výuky	Jazyk výuky	Lokalita
16.11.2026	2	18 800 Kč	Online	EN	HEWLETT-PACKARD - Online

Uvedené ceny jsou bez DPH.

Pro koho je kurz určen

This course and certification targets the needs of professionals worldwide who have an interest in the practices of

Service Integration and Management or who want to implement

this methodology in an organization, and in particular, professionals who are already working with IT Service

Management processes.

It is also intended for providers that want to implement and manage Service Integration and Management models.

Specific roles that may be interested:

- Chief Strategy Officers (CSOs)
- Chief Information Officers (CIOs)
- Chief Technical Officers (CTOs)
- Service managers
- Service provider portfolio strategists/leads
- Managers (e.g. process managers, project managers, change managers, service level managers, business relationship managers, program managers and supplier managers)
- Service architects
- Process architects
- Business change practitioners
- Organizational change practitioners

Co Vás naučíme

After completing this course, the participant will have knowledge of, and be able to understand:

- SIAM terminology and the core principles
- SIAM benefits
- The challenges and risks of implementing SIAM
- SIAM implementation structures
- SIAM governance, tooling and data considerations
- Common processes used in a SIAM ecosystem

Osnova kurzu

GOPAS Praha
Na Strži 2097/63
140 00 Praha 4 - Krč
Tel.: +420 226 201 390
info@gopas.cz

GOPAS Brno
Nové sady 996/25
602 00 Brno
Tel.: +420 530 513 590
info@gopas.cz

GOPAS Bratislava
Dr. Vladimíra Clementisa 10
Bratislava, 821 02
Tel.: +421 902 903 132
info@gopas.sk

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Service Integration and Management (SIAM®) Foundation

- Module 1: Introduction to Service Integration and Management (SIAM)
- Module 2: SIAM Implementation Roadmap
- Module 3: SIAM Structures
- Module 4: SIAM and Other Practices
- Module 5: SIAM Roles and Responsibilities
- Module 6: SIAM Foundation Practices and Processes
- Module 7: SIAM Foundation Cultural Considerations
- Module 8: SIAM Foundation Challenges and Risks

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